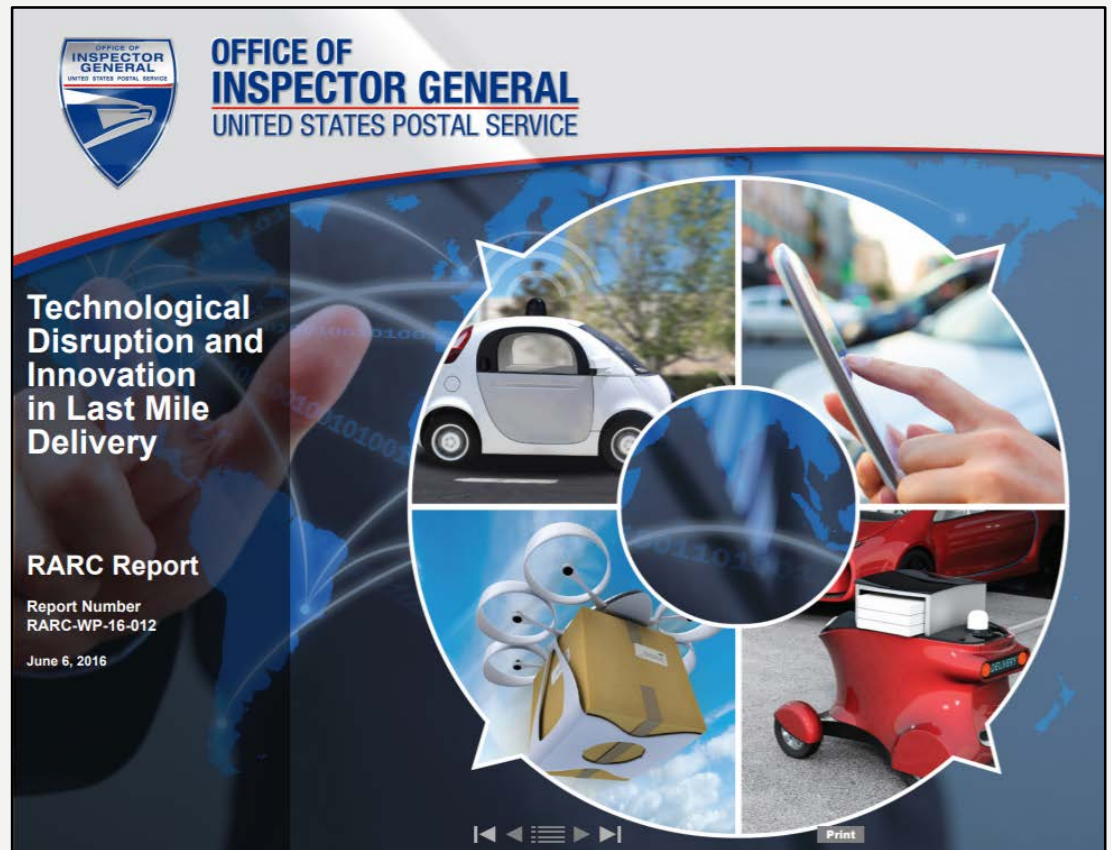


# **LAST MILE DELIVERY TECHNOLOGIES**

**OVERVIEW OF RESEARCH CONDUCTED BY THE  
USPS OFFICE OF INSPECTOR GENERAL  
POSTAL VISION 2020  
APRIL 5, 2018**

# INNOVATION IN LAST MILE DELIVERY

- Drones
- Autonomous Vehicles (AV)
- Robots
- Coordination and Optimization Technology (COT)



# METHODOLOGY

1. A market research survey: public perception of the technology



2. A white paper: primer on the technology



# FINDINGS IN A NUTSHELL



Autonomous technology:

- can assist rather than replace employees
- enables new services and business models
- excites the public
- is still many years from full scalability